

# PRONTO



PRONTO implementation for your force:  
delivering a 10% increase in operational  
police time.

PRONTO saves huge amounts of officer's time, as PRONTO does their paperwork for them. Kelvin Connect's consultants

understand police working practices, information processing systems and have proven they can work very effectively with police IT teams.

What is involved in equipping your force with PRONTO? The following description and example plan show:

- Rollout to active officers could begin within 6 weeks of contract
- Impact on police time is minimal
- PRONTO is implemented within a tightly managed plan

Will my data be secure?

The PRONTO system has been created to protect the data it collects according to internationally recognised standards and

has been recognised as achieving this in use with major UK police forces.

What if my force requires PRONTO forms to be modified to our specific requirements?

The PRONTO system has been specifically designed to make it quick and simple to customise standard forms and also to deliver completely new ones.

How can I effectively maintain so many remote, mobile applications?

Inherent in the PRONTO system is the ability to distribute updates and new forms and features from a central point. This

process is invisible to the users, occurring in the background when the PDAs are synchronised.

Can PRONTO use my existing wireless network?

Yes, the PRONTO system has been designed to operate effectively with a wide range of networks.

## Step 1 – Implementation Plan

The planning phase of PRONTO implementation involves your force's project team. This team should consist of a project manager, IT manager

and training coordinator. It should have access to the force's process owners and operational officers when required. Kelvin Connect will appoint a project manager to work as part of your project team.

From the existing PRONTO system, processes will be identified which are required by your force. Each process will then be examined and PRONTO will be tailored to your processes' requirements.

You will be provided with a detailed implementation plan including a complete timetable, details of required interaction with officers and other relevant IT systems.

## Step 2 – System Implementation

At Kelvin Connect headquarters, the set of forms required by the force, together with the required back office systems, will be customised and

presented for demonstration to the project team. This iterative process will continue until your force requirements are satisfied. On acceptance, the system will be installed in a pilot police station.

## Step 3 – Testing

A small number of selected officers will be trained by Kelvin Connect.

PRONTO will be used for operational police work with telephone and on-site support provided. This phase incorporates the site acceptance test of the system, coordinated by the project team.

## Step 4 – Training

Kelvin Connect will provide a comprehensive training package to police trainers to allow them to deliver courses to operational officers. Each operational officer will require only one day of training. Kelvin Connect will also train and equip IT support staff to allow them to provide first line support.

## Step 5 – Rollout and Support

Kelvin Connect will then support your force in rolling out the system to operational officers, and will provide on-going support to ensure that the system continues to meet your force's evolving requirements.